



DEPARTMENT OF THE ARMY
OFFICE OF THE SECRETARY OF THE ARMY
107 ARMY PENTAGON
WASHINGTON, D.C. 20310-0107

Office, Chief Information Officer/G-6

19 DEC 2007

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MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Army Guidance on Voice over Internet Protocol (VoIP)

1. References:

a. Chairman of the Joint Chiefs of Staff Instruction (CJCSI) 6215.01C: Policy for the Department of Defense Voice Networks

b. DODI 8100.3 Department of Defense (DOD) Voice Networks

c. DOD 8510.BB DOD Information Assurance Certification and Accreditation Process (DIACAP)

d. DOD 8500.1 Information Assurance (IA)

e. DOD 8500.2 Information Assurance (IA) Implementation

f. AR 25-2 Information Assurance dtd 3 August 2007

2. Currently Program Manager, Defense Communications and Army Switched Systems (PM, DCASS), Installation Information Infrastructure Modernization Program (I3MP) is upgrading existing installation telephone switches to include VoIP capability as a part of the normal modernization cycle. The Army is exploring additional options for the use of VoIP Technology.

3. DODI 8100.3 requires all VoIP equipment to be tested and IA accredited by the Joint Interoperability Test Command (JITC) prior to connection to a Defense Switched Network or Public Switched Telecommunications Network telephone switch. This requirement applies to both VoIP equipment and the associated local area network. Only VoIP equipment that is listed on the DoD Approved Products List is authorized for use. The DOD Approved Products List may be found at <http://jitc.fhu.disa.mil/tssi/apl.html>.

4. Organizations with a requirement to implement VoIP must first submit their request through the local installation Director of Information Management (DOIM). The request will then be processed through the appropriate Regional Chief Information Officer (RCIO), and forwarded to the CIO/G-6 for approval. Organizations not located on an installation with a DOIM will forward their requirement to the appropriate RCIO. The package submitted to CIO/G-6 must include a cost or operational benefit analysis of the proposed implementation, which reflects a benefit either in monetary terms or enhanced

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capability. VoIP solutions that require a waiver to the CJCSI 6215.01C will be forwarded through CIO/G6 to Joint Staff for final approval.

5. The Army CIO/G-6 point of contact is Regina Haag, DSN 332-6131, Commercial (703) 602-6131, or email address reginia.haag@us.army.mil.


JEFFREY A. SORENSON
Lieutenant General, GS
Chief Information Officer/G-6

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