MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Army Policy Guidance on Funding of Legacy Network Services

1. References:
   a. Department of Defense Instruction (DoDI) 8100.04, Department of Defense (DoD) Unified Capabilities (UC), 9 December 2010.
   b. Chairman of the Joint Chiefs of Staff Instruction (CJCSI) 6211.02, Defense Information Systems Network (DISN) Responsibilities, 24 January 2012.

2. Purpose. This memorandum provides program funding guidance for Integrated Services Digital Network (ISDN) and Asynchronous Transfer Mode (ATM) services provided by DISA to Army customers.

3. Background. In an effort to reduce the cost of operating the DISN, DISA will remove ISDN and ATM services from DISN Subscription Services (DSS) rates. DISA will recover costs for those services on a direct reimbursable basis beginning in fiscal year (FY) 2016, as described in reference e.

4. Policy. All Army organizations and agencies will adhere to the following guidance. All new or refreshed voice, video and data transport systems will be Internet Protocol-capable. Army customers who require continuance of ISDN or ATM connections to the DISN will plan, program, budget and execute these requirements with mission dollars beginning in FY 2018, unless granted a waiver by the CIO/G-6.
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a. ATM. DISN ATM Services (DATMS) will be replaced by Multi-Protocol Label Switching (MPLS) routers and DISN Converged Access (DCA) deployment, in accordance with AR 25-13, paragraph 3.4.b.

b. ISDN for Video Teleconferencing (VTC). ISDN for VTC will be removed from DSS and replaced in several stages. As of 30 September 2014, the Internet Protocol (IP)-based Global Video Service (GVS) is available to all Army users at both the unclassified and classified levels. Reference f provides detailed guidance on VTC migration to IP technology.

c. Analog or ISDN fax. Analog or ISDN fax will be replaced by Portable Document Format (PDF) software, digital scanners and Enterprise Email.

d. ISDN for Voice. ISDN for voice will be replaced by DISA Enterprise Classified and Unclassified Voice over IP (VoIP) and the Unified Capability as a Service (UCaaS) software client. Our near/mid-term goal is to implement UCaaS in a pattern consistent with the installation modernization schedule, which is dependent on available funding. ISDN-based Secure Terminal Equipment (STE) will be included in this phase-out.

5. Policy Compliance and Waiver. Commands may request a waiver to this policy on an annual basis. CIO/G-6 retains oversight of Army waiver requests. Requests for waivers must be consolidated and receive the endorsement of a General Officer commander or Senior Executive Service member within the initiating chain of command. Waivers will include the Communications Circuit System Designator (CCSD), an operational justification of the circuit, an explanation of why the circuit is unable to transition to IP-based infrastructure, and the names of both the action officer and the senior approving authority for the request. References c and d serve as the policy under which the CIO/G-6 will approve waivers. Requests for waivers will be submitted via signed email to usarmy.pentagon.hqda-cio-g-6.mbx.sais-aol@mail.mil.

6. Strategic Intent. The strategic intent is to transition network services from legacy analog and serial technologies to more cost-effective, enterprise, IP-based technologies.

7. Expiration. This policy will remain in effect until incorporated into AR 25-13 and AR 25-1.
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8. The points of contact for this matter are: Ms. Michelle Arbic, (703) 695-6816 or michelle.c.arbic.civ@mail.mil; and LTC Guy DeWees, (703) 614-7287 or guy.m.dewees.mil@mail.mil.

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