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DEC 23 2014

MEMORANDUM FOR SEE DISTRIBUTION

SUBJECT: Army Command, Control, Communications, Computers and Information Management (C4IM) Services List Version 5.0

1. References:
 - a. Army Regulation 25-1, Army Information Technology, 25 June 2013.
 - b. Memorandum, Chief Information Officer/G-6 and Assistant Chief of Staff for Installation Management, 15 February 2005, subject: Army Command, Control, Communications, Computers and Information Management (C4IM) Services List.
 - c. Memorandum, Chief Information Officer/G-6 and Assistant Chief of Staff for Installation Management, 8 October 2013, subject: Army Command, Control, Communication, Computers, and Information Management (C4IM) Services List Version 4.0.
2. The C4IM Services List has been updated. Major changes include:
 - a. Twenty-one baseline tasks updated to include performance standards.
 - b. Modification of task description/performance standards verbiage, agreed upon during the August 2014 Service Level Management/IT Metrics Working Group.
 - c. All tasks with dual service provider of "NEC/Cyber Center" updated to reflect dual MDEP funding of "QOIM/WNET" (50 tasks).
 - d. Email service-related tasks updated to reflect the Defense Information Systems Agency as the service provider and MDEP MSNS as the funding source.
3. The C4IM Services List is the foundation of the LandWarNet Services Catalog, which is the customer-facing document that identifies standards for delivery of services based on funding constraints. Both documents are used for requirements generation and programming/budget formulation.

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4. Effective 1 October 2014, C4IM Services List Version 5.0 will be used to identify service delivery performance standards and to determine funding responsibilities for services provided by the Network Enterprise Center/Director of Information Management (NEC/DOIM) and the Cyber Center.
5. As in Version 4.0 of the C4IM Services List, services listed as baseline are common user services funded by the NEC/DOIM based upon available resources. Army Commands, Direct Reporting Units and Army Service Component Commands are responsible for resourcing those services listed as mission-funded. In accordance with Army Regulation 25-1, the installation NEC is the single IT service provider for baseline and mission IT services in the C4IM Services List.
6. The points of contact for this matter are: LTC Guy DeWees, CIO/G-6, DSN 224-7287, (703) 614-7287, guy.m.deweese@mail.mil or usarmy.pentagon.hqda-cio-g-6.mbx.sais.aoi; and MAJ Michael Mai, ACSIM, DSN 260-1120, (571) 256-1120 or michael.r.mai@mail.mil.



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